

End of Life Policy

This MYNXG End of Life Policy (hereinafter referred to as “EOL”) describes the lifecycle of a Digital Product and Digital Service. MYNXG is continually developing new functions for the MYNXG Solution and/or MYNXG Platform, Digital Product and Digital Services to help our customers to operate more efficiently and profitably. Therefore, we are committed to provide MYNXG Platform upgrades, Digital Product Changes and MYNXG Product Lifecycle management in defined processes. The End of Life of our MYNXG Solution and/or MYNXG Platform, Digital Product and Digital Services will be managed in line with this End of Life Policy.

1 MYNXG PRODUCT LIFECYCLE

The MYNXG Product Lifecycle is defined with the following steps for MYNXG Solution and/or MYNXG Platform, MYNXG Digital Products and/or Digital Services, and regarding the MNXG Product Lifecycle, the following shall apply:

1. Roadmap informs our customers about a planned product /service.
 - a. New Digital Service (NDS)/Digital Product is announced after passage of Milestone 2, MYNXG Proof of Concept.
2. New Digital Service (NDS), is made available for existing customers.
 - a. New Digital Service (NDS)/Digital Product is implemented and passed Milestone 3 Technical Availability.
3. Sale product/service is available for sale and commercially available.
 - a. New Digital Service /Digital Product has passed Milestone 4, Commercial Availability.
4. End of Sale product /service will no longer be available for sale.
5. End of Life product /service will no longer be produced.
6. End of Product Maintenance (EPM) product /service maintenance is stopped.
 - a. Bug fixes, patches or defect corrections will only be addressed, on a case by case basis depending upon the severity of the defect, the number of current users impacted and resources available.
7. End of Support product /service support is stopped.
 - a. Support is provided only to customers who purchased a specific support contract prior to End of Life.

2 MYNXG END OF LIFE POLICY

1. End of Life Policy is starting with the End of Sale.
2. MYNXG will work closely with you to ensure you have time to choose a replacement solution. Your Relation Manager will walk you through the detailed features and benefits of the options available to you, and our onboarding team will get you started on MYNXG Solution and/or MYNXG Platform Features, Digital Services and Digital Products with minimal disruption to your business. MYNXG understands that your data is the lifeblood of your business and will ensure that you have access to your Global Master Data and all stored information well in advance

- before any changes on MYNXG Solution and/or MYNXG Platform Service APIs and or Data Structures.
3. End-of-Life Policy will be adhered to, except if legal requirements, export control, sanction, security, safety, intellectual property or intellectual property right risks, which may restrict such adherence.
 4. End of Life Policy for Hardware Products, MYNXG Hardware Product Lifecycle:
 - a. All Hardware has an intended Product Lifetime, of minimum 5 Years, defining the time between Sale and End of Life.
 - b. Hardware will be sold until End of Sale with a 6 month notice before the End of Life for a last sales order.
 - c. After End of Life we stop the production and continue the maintenance for a period of 12 months until End of Product Maintenance.
 - d. After End of Life we continue the support until for a period of 24 months until End of Support.
 5. Specifically, for MYNXG Service Layer API and the MYNXG Gateway API:
 - a. All MYNXG API's may be changed for security, intellectual property or by law of on request of any government at any point in time.
 - b. MYNXG will keep API's unchanged for a period of 3 consecutive releases, API shall be changed at maximum all twelve (12) months.
 - c. MYNXG may add additional API's functionality at its convenience.
 6. MYNXG Hardware Product Lifecycle can only be guaranteed if we continuously maintain our Digital Products and MYNXG is entitled to do the following changes without the need to inform the customer:
 - a. MYNXG will continuously improve and maintain our Hardware and Sensors. New releases of products will be made available, and in case successor products are available, we claim the right to provide the latest version.
 - b. MYNXG reserves the right to make product and/or production changes. In such event MYNXG ensures that changes will not negatively affect form, fit or function of the products and their key performance characteristics.
 - c. MYNXG Hardware elements that have shorter lifecycle like modems are integrated as modules (soldered or insertable via interfaces), we claim the right to replace modem types and other hardware elements with technical equivalent solutions.
 - d. MYNXG Hardware may deviate from the architecture descriptions and specifications due to above changes.
 - e. MYNXG Hardware may deviate from photos, or colors may deviate from specifications, or forms may deviate from industrial designs due to technical improvements or variation in production.
 - f. MYNXG Hardware Schematics, chip-sets or electronical schematics may be changed, and functionalities may deviate. In all such cases the products and software are to be functional and in line with the specifications if the key performance parameter and the agreed technical functions are meeting the specifications

3 ADDITIONAL INFORMATION

Information about the MYNXG Product Lifecycle is provided at the MYNXG webpage and can be found under MYNXG policies at www.mynxg.com. Product Lifecycle Management per MYNXG Digital Product and the lifecycle steps are documented in Table MYNXG Product Lifecycle Management.

Acceptable Use Policy (AUP)



MYNXG Product Number (NEW)	MYNXG Product Category	MYNXG Product Name	Free Text	Installation	Aggregation	Usage	Product Life Cycle		
							Product Design	Product	End of Life Policy
	Gateway		IBC	Fixed	Cloud	Regular	Roadmap (MS2)	Sale (MS4)	End of Sales
	Sense		Motor	Mobile	Gateway	Outdoor = IP65 or better	NDS (MS3)		End of Life
			Tank			Explosive = ATEX	Passed		End of PM
			Industrial			Explosive = NEC500/506			End of Support
			Fan						
			Machine						
			Bin						
			Pallet						
			Chuck						
			Agriculture						
			Economic						
11001X	Edge Industrial (Gateway)	Edge FCR 3	Industrial	Fixed	Cloud	Regular	Passed	Sale	
120016	Edge Industrial (Gateway)						Passed	Sale	
11003X	Edge Eco	Edge FCO	Machine	Fixed	Cloud	Outdoor	NDS		
11004X	Edge Eco	Edge FCO	Eco	Fixed	Cloud	Outdoor	NDS		
11005X	Edge Eco	Edge FCO	Eco	Fixed	Cloud	Outdoor	NDS		
11006X	Edge Eco	Edge FCO	NFC	Fixed	Cloud	Outdoor	NDS		
11007X	Edge Eco	Edge FCO	RFID	Fixed	Cloud	Outdoor	NDS		
150016	Operating Instructions	Edge FCR 3	Industrial				Passed	Sale	
150026	Installation Instruction	Edge FCO 3 Standard	Industrial				Passed	Sale	
150036	Installation Instruction	Edge FCE 3 ATEX	Industrial				Passed	Sale	
150046	Installation Instruction	Edge FCO 3 PLC	Industrial				Passed	Sale	
21001X	Sense	Sense MCO	Machine	Mobile	Cloud	Outdoor	Passed	Sale	
21002X	Sense	Sense FCO	Eco	Mobile	Cloud	Outdoor	NDS		
21003X	Sense	Sense MCO	IBC	Mobile	Cloud	Outdoor	Passed	Sale	
21004X	Sense	Sense MCO	Pallet	Mobile	Cloud	Outdoor	Roadmap		
21005X	Sense	Sense MCO	Agriculture	Mobile	Cloud	Outdoor	Passed	Sale	
22001X	Sense	Sense FCR	Fan	Fixed	Cloud	Regular	NDS		
250016	Operating Instructions	Sense MCO	Machine						
31001X	Sense	Sense MGR	Bin	Mobile	Gateway	Regular	Passed	Sale	
31002X	Sense	Sense FGO	Motor	Fixed	Gateway	Outdoor	NDS		
31003X	Sense	Sense FGO	Tank	Fixed	Gateway	Outdoor	Passed	Sale	
31004X	Sense	Sense FGO	Tank	Fixed	Gateway	Outdoor	Passed	Sale	
31005X	Sense	Sense MGR	Machine	Mobile	Gateway	Regular	NDS		
3rd Party	Third Party Product	E+H FMR 60	Tank				Passed	Sale	
3rd Party	Third Party Product	E+H PMP 71	Tank				Passed	Sale	
3rd Party	Third Party Product	E+H FMB 52	Tank				Passed	Sale	
41001X	Sense	Sense MCE	IBC	Mobile	Cloud	Explosive	NDS		
510016	Accessory	Sensor Set for Sense FGO	Tank				Passed	Sale	
510026	Accessory	Sensor Set for Sense MCO	IBC				Passed	Sale	
510036	Accessory	Sensor Set for Sense MCO	IBC				Passed	Sale	
510046	Accessory	Sensor Set for Sense MCO	IBC				Passed	Sale	
510056	Accessory	Edge FCO 3 Standard	Industrial	Fixed	Cabinet	Outdoor	Passed	Sale	
510066	Accessory	Edge FCE 3 ATEX	Industrial	Fixed	Cabinet	Explosive	Passed	Sale	
510086	Accessory	Edge FCO 3 PLC	Industrial	Fixed	Cabinet	Outdoor	NDS		
540016	Accessory	Sense MCE Charger	Industrial	Fixed	Charger	Regular	NDS		
52001X	Accessory								
52002X	Accessory								
52003X	Accessory	Edge FGR 3 EC	Industrial	Fixed	Gateway	Regular	Passed	Sale	
52004X	Accessory	Edge FGR 3 CTIA IDS	Industrial	Fixed	Gateway	Regular	NDS		

Table MYNXG Product Lifecycle Management